



2019 Leapfrog Hospital Survey Overview of Content for Hospitals and Stakeholders

The Leapfrog Hospital Survey is a free, annual survey that assesses hospital performance on national measures of safety, quality, and resource utilization of both inpatient and outpatient care. These measures are of specific interest to health care purchasers and consumers, and cover a broad spectrum of hospital processes, outcomes, and structures in many clinical areas such as maternity and intensive care.

In 2019, Leapfrog has added a section focused on outpatient surgeries and procedures. This new section of the Leapfrog Hospital Survey is closely aligned with the content in Leapfrog's first annual [ASC Survey](#), specifically designed to measure the safety and quality of ambulatory surgery centers.

Several of the measures included on Leapfrog's annual survey are aligned with other national agencies and organizations such as The Joint Commission (TJC), the Centers for Disease Control and Prevention (CDC), and the Centers for Medicare and Medicaid Services (CMS). The table below includes information about which measures are used in one or more of the CMS programs including the Inpatient Quality Reporting Program (IQR), Value-Based Purchasing Program (VBP), or the Hospital-Acquired Condition (HAC) Reduction Program. In addition, the table includes information about which measures are included in the [Leapfrog Hospital Safety Grade](#).

The Leapfrog Hospital Survey provides hospitals with the opportunity to benchmark their performance on these national measures against other hospitals in their state and across the nation. In 2019, hospitals will also be able to benchmark their performance against ambulatory surgery centers on a national set of measures focused on outpatient surgeries and procedures. Hospital Survey results are publicly reported at www.leapfroggroup.org/compare-hospitals. Find more information at www.leapfroggroup.org/survey.

All of the measures listed below are applicable to general, acute care hospitals.

✓ Check marks indicate measures that are applicable to either freestanding Pediatric Facilities or Critical Access Hospitals.

* An asterisk indicates that the measure is only applicable if the hospital performs the procedure or treats the conditions.



Survey Section	Measure	Included in the <u>Hospital Safety Grade?</u>	Used in a CMS Program?	Endorsed or Aligned with other National Reporting Entities	Applicable to Pediatric Hospitals?	Applicable to Critical Access Hospitals?	How results are publicly reported at www.leapfroggroup.org/compare-hospitals
1	Basic Hospital Information				✓	✓	
2	Medication Safety - Computerized Physician Order Entry (CPOE)	✓		NQF Safe Practice	✓	✓	Doctors Order Medications Through a Computer: summary score plus detail
3	Inpatient Surgery Hospital and Surgeon Volume for 8 high-risk surgical procedures: <ul style="list-style-type: none"> • Carotid endarterectomy • Mitral Valve Repair & Replacement • Open Aortic Procedures • Bariatric Surgery for Weight Loss • Lung Resection for Cancer • Esophageal Resection for Cancer • Pancreatic Resection for Cancer • Rectal Cancer Surgery 					*	Each procedure will include summary score plus detail: <ul style="list-style-type: none"> • Carotid Artery Surgery • Mitral Valve Repair & Replacement • Open Aortic Procedures • Bariatric Surgery for Weight Loss • Lung Resection for Cancer • Esophageal Resection for Cancer • Pancreatic Resection for Cancer • Rectal Cancer Surgery
	Surgical Appropriateness (Structural Measure)					*	Included in procedure detail (see above).
4	Maternity Care						
	Elective Delivery		IQR, VBP	TJC PC-01	*	✓	Early Elective Deliveries: summary score plus detail
	Cesarean Birth			TJC PC-02	*	✓	Cesarean Sections: summary score plus detail
	Episiotomy			NQF #0470	*	✓	Episiotomies: summary score plus detail



Survey Section	Measure	Included in the <u>Hospital Safety Grade?</u>	Used in a CMS Program?	Endorsed or Aligned with other National Reporting Entities	Applicable to Pediatric Hospitals?	Applicable to Critical Access Hospitals?	How results are publicly reported at www.leapfroggroup.org/compare-hospitals
	Process Measures of Quality: Newborn Bilirubin Screening & DVT Prophylaxis in Women Undergoing Cesarean Section			NQF #0473 (endorsement removed May 2017)	*	✓	Maternity Care Processes: summary score plus detail
	High-Risk Deliveries			Vermont Oxford Network, TJC PC-03	*	*	High-Risk Deliveries: summary score plus detail
5	ICU Physician Staffing	✓		NQF Safe Practice	✓	*	Specially Trained Doctors Care for ICU Patients: summary score
6	National Quality Forum's Safe Practices						Steps to Avoid Harm: summary score plus detail
	SP 1 Culture of Safety Leadership Structures and Systems	✓		NQF Safe Practice	✓	✓	Effective leadership to prevent errors
	SP 2 Culture Measurement, Feedback, and Intervention	✓	IQR	NQF Safe Practice	✓	✓	Staff work together to prevent errors
	SP 4 Risks and Hazards	✓		NQF Safe Practice	✓	✓	Track and reduce risks to patients
	SP 9 Nursing Workforce	✓		NQF Safe Practice	✓	✓	Enough qualified nurses
	SP 19 Hand Hygiene	✓		NQF Safe Practice	✓	✓	Handwashing
	<i>Hand Hygiene Practices</i>				✓	✓	<i>Not scored or publicly reported in 2019.</i>
7	Managing Serious Errors						
	The Leapfrog Group "Never Events" Policy Statement				✓	✓	Never Events Management: summary score plus detail
	Central-line Associated Blood Stream Infections (CLABSI) in ICUs and select wards	✓	IQR, VBP, HAC Reduction	NQF #0139, CDC/NHSN	✓	✓	Infection in the Blood: summary score plus detail



Survey Section	Measure	Included in the <u>Hospital Safety Grade?</u>	Used in a CMS Program?	Endorsed or Aligned with other National Reporting Entities	Applicable to Pediatric Hospitals?	Applicable to Critical Access Hospitals?	How results are publicly reported at www.leapfroggroup.org/compare-hospitals
	Catheter-associated Urinary Tract Infections (CAUTI) in ICUs and select wards	✓	IQR, VBP, HAC Reduction	NQF #0138, CDC/NHSN	✓	✓	Infection in the Urinary Tract: summary score plus detail
	Surgical Site Infections from Colon Surgery (SSI: Colon)	✓	IQR, VBP, HAC Reduction	NQF #0753, CDC/NHSN		*	Surgical Site Infection After Colon Surgery: summary score plus detail
	Facility-wide Inpatient Methicillin-resistant Staphylococcus aureus (MRSA) Blood Laboratory-identified Events	✓	IQR, VBP, HAC Reduction	NQF #1716, CDC/NHSN	✓	✓	MRSA Infection: summary score plus detail
	Facility-wide Inpatient Clostridium difficile (CDI) Laboratory-identified Events	✓	IQR, VBP, HAC Reduction	NQF #1717, CDC/NHSN	✓	✓	C. difficile Infection: summary score plus detail
	Antibiotic Stewardship Practices			CDC/NHSN	✓	✓	Appropriate Use of Antibiotics in Hospitals: summary score
8	Medication Safety						
	Bar Code Medication Administration	✓			✓	✓	Safe Medication Administration: summary score plus detail
	Medication Reconciliation			NQF #2456		✓	Medication Reconciliation: summary score
9	Pediatric Care						
	Patient Experience (CAHPS Child Hospital Survey)			NQF #2548	✓	*	Experience of Children and their Parents: summary score plus detail
	Pediatric Computed Tomography (CT) Radiation Dose			NQF #2820	✓	*	Radiation Dose for Head Scans: summary score plus detail Radiation Dose for Abdomen/Pelvis scans: summary score plus details
10	Outpatient Procedures				✓	*	
	<i>Basic Outpatient Department Information</i>				✓	*	<i>Not scored or publicly reported in 2019.</i>



Survey Section	Measure	Included in the <u>Hospital Safety Grade?</u>	Used in a CMS Program?	Endorsed or Aligned with other National Reporting Entities	Applicable to Pediatric Hospitals?	Applicable to Critical Access Hospitals?	How results are publicly reported at www.leapfroggroup.org/compare-hospitals
	<i>Medical, Surgical, and Clinical Staff</i>				✓	*	<i>Not scored or publicly reported in 2019.</i>
	<i>Volume and Safety of Procedures: Volume of Procedures; Patient Follow-up and After-Hours Communication; Patient Selection and Consent to Treat; Safe Surgery Checklist</i>				✓	*	<i>Not scored or publicly reported in 2019.</i>
	<i>Medication Safety in Outpatient Departments</i>				✓	*	<i>Not scored or publicly reported in 2019.</i>
	<i>Patient Experience (OAS CAHPS)</i>		ASCQR, OQR			*	<i>Not scored or publicly reported in 2019.</i>